

CHILD CARE RESOURCE NETWORK PROFESSIONAL DEVELOPMENT SCHEDULE



TRAINING POLICIES

Upon completing registration for a training at Child Care Resource Network (CCRN), the participant agrees to the following policies & procedures. If these policies are not followed, CCRN reserves the right to remove a participant from a training.

REGISTRATION

- Registration is online at www.wnychildren.org. We can also take registrations over the phone. Please note that class registration closes up to one (1) week prior to the training.
- Upon arrival, please check in at the front desk to sign in.
- Please bring legal photo identification with you to class. Identification may be checked upon signing in to the training.
- We offer free parking in front of our building, with additional parking across the street.
- You are responsible for maintaining your class certificates and training records. A fee may be required for each duplicate certificate requested.
- If you are not able to attend training, contact CCRN so your registration can be cancelled.

ATTENDANCE

- Due to training requirements, we cannot issue certifications to participants who arrive more than 15 minutes after the start of instruction. Any participant who arrives more than 15 minutes after the start of class will not be permitted to attend.
- Training registration fees will not be returned if you are late.
- You must remain for the entire class to receive class credit and a certificate.
- Cell phones are to be kept on vibrate/silent mode and out of sight during class time. Please let the instructor know if you have a circumstance that warrants the use of your cell phone during class time.
- Children are not allowed to attend classes.
- Please let your CCRN Trainer know if you are running late or need to leave early.

VIRTUAL TRAINING

- CCRN uses the Zoom platform for virtual trainings. Make sure to download the app prior to the start of class if using your smartphone or tablet. When using a computer, this is not necessary.
- Participants are prohibited from driving while attending class, and cameras must be on at all times during the class session to receive credit.
- Participants must be on camera by 15 minutes after the start of a class session or they will be marked absent. Please sign in to your Zoom training at least 10 minutes early to ensure class can start on time.
- CCRN highly recommends the use of a computer or laptop to attend class if this is available to you. Using your tablet or smartphone may prevent you from fully participating in some activities, resulting in potential removal from class or denial of class credit.

CANCELLATIONS

- CCRN reserves the right to cancel scheduled trainings if a minimum number of registrations are not received one week prior to the date of training. Payment will be refunded.
- If a class is canceled due to bad weather, participants will be notified and payment will be refunded.
- In the event of bad weather, we will list closings on CCRN social media.

PAYMENT ASSISTANCE

Child Care Resource Network accepts cash, check, or credit card for all trainings.

CSEA/VOICE PROFESSIONAL DEVELOPMENT TRAINING PROGRAM

Get state approved training to meet enrollment/registration/licensing requirements AT NO COST TO YOU with participating training organizations by using the CSEA/VOICE Professional Development Training Program. This program is open to NYS Registered Family, Licensed Group Family and Legally Exempt child care providers.

Want to use the CSEA/VOICE Professional Development Training Program to pay for a training? Click [here](#) or visit our Registering & Paying for Training page and click the link under “VOICE Professional Development Program” for information on how to get a discount code to register.

Please Note: This funding is available for Program Providers and Owners (Assistants are not eligible for this funding).

EDUCATIONAL INCENTIVE PROGRAM (EIP)

Scholarship funding to participate in our training may be available through the Educational Incentive Program (EIP). For more information or to apply for a scholarship, please visit www.ecetp.pdp.albany.edu. You may also contact EIP by email at eip@albany.edu or by phone at either (800) 295-9616 or (518) 442-6575. In order to be eligible for EIP funding, you must be a paid employee, or the direct supervisor of a paid employee, in a NYS OCFS or NYC DOHMH registered or licensed child care program.

QUALITYSTARSNY:

Join QUALITYstarsNY to receive quality support and resources at no cost to your early childhood program. Speak to your QUALITYstarsNY representative regarding funding available to cover training opportunities for child care staff. Complete our online questionnaire at qualitystarsny.org/apply to get started with the application process or contact Sara Lamoreaux through email at sara.lamoreaux@qualitystarsny.cuny.edu for more information.

OFFICE OF CHILDREN & FAMILY SERVICES (OCFS) TOPIC AREAS

- | | |
|---|---|
| 1. Principals of Childhood Development | 6. Child Abuse & Maltreatment Identification & Prevention |
| 2. Nutrition & Health Needs of Infants & Children | 7. Statutes & Regulations: Child Day Care |
| 3. Child Day Care Program Development | 8. Statutes & Regulations: Child Abuse & Maltreatment |
| 4. Safety & Security Procedures | 9. Shaken Baby Syndrome |
| 5. Business Record Maintenance & Management | 10. ACEs |

CORE BODY OF KNOWLEDGE (CBK) TOPIC AREAS

- | | |
|--|--------------------------------|
| 1. Child Development and Learning in Context | 5. Curriculum & Teaching |
| 2. Family & Community Engagement | 6. Health, Safety, & Nutrition |
| 3. Observation & Assessment | 7. Professional Engagement |
| 4. Learning Environment | |

TRAINING OPPORTUNITIES

Outdoor Exploration:

Enhancing Learning through Outdoor Play

Sarah Hansen

With the weather getting warmer and summer around the corner, it is prime time to get outside. In this session, we will look at what high-quality outdoor environments look like, the benefits of outdoor play, and practical ways to engage school-age children in learning outdoors.

DATES: 5/19/2026

TIME: 10:30am-12:30pm

AUDIENCE: School-age & Legally Exempt

LEVEL: Introductory

OCFS TOPICS: 3

CBK TOPICS: 4

COST: No cost due to grant funding
Child Care Resource Network
1000 Hertel Avenue, Buffalo

Accommodating Accommodations:

How to Help All Kids Be Their Best Selves

Athena Hawk

What does it mean to be accommodating, and what accommodations are you responsible for? This training looks at why accommodations are important, and how they can help all your kids (and staff!) be their best and most comfortable selves.

DATES: 5/27/2026

TIME: 6:00-8:00pm

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 1

CBK TOPICS: 1, 2

COST: \$50

Child Care Resource Network
1000 Hertel Avenue, Buffalo

Comportamientos Desafiantes/ Challenging Behaviors

Valentina Azzano

En esta capacitación exploraremos estrategias prácticas y sensibles para comprender y responder a los comportamientos desafiantes. Los participantes aprenderán promoviendo un ambiente positivo y de apoyo en el aula.

In this training, we will explore practical and sensitive strategies to understand and respond to challenging behaviors. Participants will learn how to foster a positive and supportive learning environment.

DATES: 6/15/2026

TIME: 6:00-8:00pm

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 1, 3

CBK TOPICS: 1, 2

COST: No cost due to grant funding

LANGUAGE: Spanish

Child Care Resource Network
1000 Hertel Avenue, Buffalo

SACC Networking: Violation Prevention & Summer Safety

Claire Comtois

A SACC training to wrap up another school year and introduce another fantastic summer! We will review the top cited OCFS violations for the 25-26 school year and discuss compliance methods. For the second half of our training, we will prioritize summer safety as we prepare for the heat and fun of summer camp programming!

DATES: 6/17/2026

TIME: 10:00am-12:00pm

AUDIENCE: Administrators & School Age

LEVEL: Introductory

OCFS TOPICS: 1, 4, 7

CBK TOPICS: 1, 5

COST: \$50

Child Care Resource Network
1000 Hertel Avenue, Buffalo

FLIP IT® : Transforming Challenging Behaviors

in Young Children

Abigail Webster

Don't FLIP OUT, use FLIP IT! Are you interested in finding a way to stay calm, be consistent and support children (ages 3-8) when they are challenging you? FLIP IT® is a strategy that offers a simple, kind, and commonsense process to address children's challenging behavior. The four steps of FLIP IT can be easily remembered using the mnemonic of FLIP, which stands for F Feelings, L Limits, I Inquiries and P Prompts.

DATES: 6/17/2026

TIME: 5:30-8:30pm

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 1, 3

CBK TOPICS: 1

COST: \$75

Child Care Resource Network
1000 Hertel Avenue, Buffalo

Zen & Play: Yoga Tools for Child Care Professionals

Emma Pressley

This training introduces child care providers to the benefits of using yoga-based tools and techniques to support children's emotional, physical, and behavior development. Participants will explore simple, age appropriate yoga movements, breathing exercises, and mindful practices that can be easily incorporated into daily routines.

DATES: 7/9/2026

TIME: 6:00-8:00pm

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 1, 2

CBK TOPICS: 1

COST: No cost due to grant funding
Child Care Resource Network
1000 Hertel Avenue, Buffalo

Implicit Bias in Child Care and Beyond:

Learning to Support Children of Color

Athena Howk

The purpose of this training is to bring awareness to the subject of Implicit Racial Bias in the field of child care. This training will cover the following:

- What is Implicit Bias?
- What are issues children of color face in the education and child care systems?
- How to reflect on and confront your own Implicit Bias
- Ways to support youth of color in your program

DATES: 7/22/2026

TIME: 12:00-2:30pm

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 1

CBK TOPICS: 1, 2

COST: No cost due to grant funding

Child Care Resource Network
1000 Hertel Avenue, Buffalo

Coverage Confident:

Navigating Staff Shortages in Child Care

Jordan Tartaglia

Staff shortages are an inevitable part of working in child care but they don't have to mean chaos. This hands-on, interactive training gives child care workers the practical strategies and confidence to keep their setting running safely and smoothly when staff are absent. Through group discussion and real-life scenarios, participants will explore contingency planning, flexible deployment, and how to maintain quality care without compromising on ratios or wellbeing.

DATES: 8/17/2026

TIME: 6:30-8:00pm

AUDIENCE: School-age, Center,
Administrators

LEVEL: Introductory

OCFS TOPICS: 3, 4

CBK TOPICS: 6, 7

COST: No cost due to grant funding

Child Care Resource Network
1000 Hertel Avenue, Buffalo

Combatting Bias in Practice- An Intermediate Bias Course

Athena Howk

The goal of this training is to foster a deeper understanding of the subject of Implicit Racial Bias in the field of child care. This training will cover the following:

- The ways Implicit Bias is woven into the framework of child care
- Bias De-escalation Techniques
- Ways to help make your program more inclusive by making small changes that don't disrupt the space
- How to start deeper conversations with students effected by bias

DATES: 8/19/2026

TIME: 6:00-8:30pm

AUDIENCE: All

LEVEL: Intermediate

OCFS TOPICS: 1

CBK TOPICS: 1, 2

COST: No cost due to grant funding

Child Care Resource Network
1000 Hertel Avenue, Buffalo



Quality infant and toddler care begins with you!

Kim Ortiz

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SUPPORTING ALLEGANY, CATTARAUGUS, CHAUTAUQUA, ERIE, GENESEE, NIAGARA, ORLEANS, AND WYOMING COUNTIES

The Western New York Infant Toddler Resource Network is a regional network of Infant Toddler Specialists prepared to offer you high quality infant and/or toddler support with your licensed/registered home or center-based program.

These services include:

- Access to free resources
- Environmental Rating Scales (ITERS/FCCERS)
- Coaching
- Support with challenging behaviors
- Guidance around DAP
- Family engagement
- OCFS regulation support
- And more!

Are you a child care provider looking to grow your skills and increase job opportunities?

A Child Development Associate Credential (CDA) may be for you!

The CDA Program at CCRN covers the required training hours towards earning your credential, helps you prepare the Professional Portfolio, provides on-site observation visits from your CDA Field Advisor, and helps you prepare for the CDA Verification Visit and Final CDA Examination.

Visit www.wnychildren.org/providers/credentialings-and-certifications/ to apply for our July CDA Course



HEALTH AND SAFETY

for
DIRECTORS

All new directors of child care centers or school-age child care programs are required to complete an OCFS 15-hour health and safety classroom training, either pre-service or within three months of their start date as director.

for
LEGALLY EXEMPT PROVIDERS

Successful completion of this 5-hour course is required for non-related legally exempt providers.

for
FAMILY PROVIDERS

This 15-hour training provides a foundation for practices that promote and protect the health and safety of children in home-based child care. Successful completion of this course is required for all family/group family providers.

Health and Safety for Directors

Cost: \$300

Dates: June 9th 10th 12th 15th 16th (must attend ALL sessions)

Time: 9:30am - 12:45pm

Location: This training will be virtual via Zoom

Instructor: Maryann Ciskal

Health and Safety for Family/Group Family Providers

Cost: \$300

July 2026

Please check the training calendar on our website for details on this class.

Location: Child Care Resource Network, 1000 Hertel Avenue,
Buffalo, NY 14216

Instructor: Jordan Tartaglia

Health and Safety for Legally Exempt Providers

Dates: May 2nd, June 13th, July 25th, August 22nd 2026

Time: 8:30 am-2:00 pm

Location: Child Care Resource Network, 1000 Hertel Avenue, Buffalo, NY 14216

Instructor: LE Staff

Cost: \$50

Who must be trained?

All legally exempt child caregivers must be trained. Also, employees with care giving roles, and volunteers with the potential for regular and substantial contact with children are required to participate in this health and safety training.

What happens if I don't take the training?

Individuals who fail to attend the training within the designated time frame may not be eligible to receive child care subsidies, and may result in the termination of the child care program.

How do I take the training?

CCRN is offering Health and Safety for Legally Exempt Providers in-person at our agency every last Saturday of the month. Register with Emma Pressley by visiting our office, calling (716) 877-6666 ext. 3027, or on our website training calendar. After completing your training at CCRN, legally exempt providers must submit a copy of their certificate to their enrollment agency.

Dental Care for Informal Providers

Emma Pressley

This training will use information from Cavity Free Kids curriculum. It will be hands-on and fun training that provides information on why oral health is so important, what causes cavities, and how they can be prevented. We will discuss how to talk with children in a fun interactive way. Providers will be given information on why, starting dental health early with their children, is so important for their child's overall health and well-being.

DATES: 5/22/2026

TIME: 6:00-8:00pm

AUDIENCE: Legally Exempt

LEVEL: Introductory

OCFS TOPICS: 2

CBK TOPICS:

COST: \$20

Child Care Resource Network
1000 Hertel Avenue, Buffalo

Child Development for LE Providers

Emma Pressley

The purpose of this training is to provide knowledge and skills so Legally Exempt providers can care for children in developmentally appropriate ways. This training focuses on three (3) elements that support child development- interactions, environments and experiences. Topics in each of the three (3) areas, such as temperament, routines, supervision, language development, challenging behavior and special needs, etc. will be discussed. This training provides information and activities designed to support implementation of ideas and concepts presented.

DATES: 8/8/2026

TIME: 10:00am - 3:30pm

AUDIENCE: Legally Exempt

LEVEL: Introductory

OCFS TOPICS: 1, 3, 4, 7

CBK TOPICS: 1

COST: \$50

Child Care Resource Network
1000 Hertel Avenue, Buffalo

CPR, AED, AND FIRST AID FOR CHILDREN, INFANTS, AND ADULTS

This class combines online self-study through the American Red Cross and hands-on demonstration to teach the critical skills needed to respond to and manage an emergency.

Pre-register to receive a link to complete the online portion of the training, then attend the in-person skills competency portion of the training with an American Red Cross authorized provider.

Upon completion of the session, you will earn the American Red Cross Certification for CPR and First Aid and AED, which is valid for two years and meets the NYS OCFS regulatory requirements.

The updated Basic Life Support (BLS) program from the Red Cross supports emergency response and patient care and required for programs operating under a permit from the NYS Department of Health. This evidence-based course builds critical skills through scenario-based training and covers CPR, AED use and breathing emergencies for adults, children and infants.

Not sure what CPR certification your program is required to have? Call our CPR instructor, Jessica Dollendorf, at 716-877-6666 ext 3031 for more information.

UPCOMING DATES

all classes are 6:30pm-8:30pm

May 12th, 2026

June 17th, 2026

August 11th, 2026

Cost: \$95 per person

MEDICATION ADMINISTRATION TRAINING

Child Care Resource Network is very excited to partner with Marlene Morales, RN to provide NYS Medication Administration Training to child care providers in our community.



What is MAT?

The MAT course is a skill-based training to help you administer medication safely in your program. The course is eight (8) hours of training and includes a video training component as well as hands-on demonstrations.

The training provides an overview of medication effects and ways to give medication for both over-the-counter and prescription medication; the handling, storage and safe disposal of medication; permission and instruction requirements; preparation and administration techniques; asthma; emergency care and special situations.

MAT Trainings at CCRN

May 27, 2026
8:30am-4:30pm

July 30, 2026
8:30am-4:30pm

Interested individuals can register on our website training calendar at www.wnychildren.org/training-calendar-view

Once approved, additional instructions will follow.

Cost: \$275 per person

ERIE COUNTY EMPIRE STATE FAMILY CHILD CARE COLLABORATIVE

Individualized Business Coaching Program



Support to strengthen your business is available to you through the Empire State Family Child Care Collaborative. Members of the ESFCCC will receive individualized coaching and specialized training from a business coach at Child Care Resource Network.



Increase Business Revenue

- ✓ Enhance your Retirement Plan
- ✓ Learn strategies to increase enrollment
- ✓ Get paid in full and on time

FREE TO JOIN!



Reduce Time Spent on Administrative Tasks

- ✓ Incorporate a FREE Child Care Management Software
- ✓ Customize your record keeping system

Are you a licensed Family Day Care Home or Group Family Day Care Home in good standing with OCFS?

APPLY NOW >>



SCAN HERE



CONTACT US

Child Care Resource Network
Michelle Wilson Education Specialist
(716)877-6666 Ext. 3015
mwilson@wnychildren.org





QUESTIONS? MORE INFORMATION IS AVAILABLE ON OUR WEBSITE!

OR CONTACT US AT (716) 877-6666 EXT. 3061 OR TRAINING@WNYCHILDREN.ORG

CDA

TRAINING CALENDAR

SACC



SCAN OR CLICK THE QR CODES