

PROFESSIONAL DEVELOPMENT SCHEDULE

SEPTEMBER – DECEMBER 2026

TRAINING POLICIES

Upon completing registration for a training at Child Care Resource Network (CCRN), the participant agrees to the following policies & procedures. If these policies are not followed, CCRN reserves the right to remove a participant from a training.

REGISTRATION

- Registration is online at www.wnynchildren.org. We can also take registrations over the phone. Please note that class registration closes up to one (1) week prior to the training.
- Upon arrival, please check in at the front desk to sign in.
- Please bring legal photo identification with you to class. Identification may be checked upon signing in to the training.
- We offer free parking in front of our building, with additional parking across the street.
- You are responsible for maintaining your class certificates and training records. A fee may be required for each duplicate certificate requested.
- If you are not able to attend training, contact CCRN so your registration can be cancelled.

ATTENDANCE

- Due to training requirements, we cannot issue certifications to participants who arrive more than 15 minutes after the start of instruction. Any participant who arrives more than 15 minutes after the start of class will not be permitted to attend.
- Training registration fees will not be returned if you are late.
- You must remain for the entire class to receive class credit and a certificate.
- Cell phones are to be kept on vibrate/silent mode and out of sight during class time. Please let the instructor know if you have a circumstance that warrants the use of your cell phone during class time.
- Children are not allowed to attend classes.
- Please let your CCRN Trainer know if you are running late or need to leave early.

VIRTUAL TRAINING

- CCRN uses the Zoom platform for virtual trainings. Make sure to download the app prior to the start of class if using your smartphone or tablet. When using a computer, this is not necessary.
- Participants are prohibited from driving while attending class, and cameras must be on at all times during the class session to receive credit.
- Participants must be on camera by 15 minutes after the start of a class session or they will be marked absent. Please sign in to your Zoom training at least 10 minutes early to ensure class can start on time.
- CCRN highly recommends the use of a desktop or laptop to attend class if this is available to you. Using your tablet or smartphone may prevent you from fully participating in some activities, resulting in potential removal from class or denial of class credit.

CANCELLATIONS

- CCRN reserves the right to cancel scheduled trainings if a minimum number of registrations are not received one week prior to the date of training. Payment will be refunded.
- If a class is canceled due to bad weather, participants will be notified and payment will be refunded.
- In the event of bad weather, we will list closings on CCRN social media.

PAYMENT ASSISTANCE

Child Care Resource Network accepts cash, check, or credit card for all trainings.

CSEA/VOICE PROFESSIONAL DEVELOPMENT TRAINING PROGRAM

Get state approved training to meet enrollment/registration/licensing requirements AT NO COST TO YOU with participating training organizations by using the CSEA/VOICE Professional Development Training Program. This program is open to NYS Registered Family, Licensed Group Family and Legally Exempt child care providers.

Want to use the CSEA/VOICE Professional Development Training Program to pay for a training? Click [here](#) or visit our Registering & Paying for Training page and click the link under "VOICE Professional Development Program" for information on how to get a discount code to register.

Please Note: This funding is available for Program Providers and Owners (Assistants are not eligible for this funding).

EDUCATIONAL INCENTIVE PROGRAM (EIP)

Scholarship funding to participate in our training may be available through the Educational Incentive Program (EIP). For more information or to apply for a scholarship, please visit www.ecetp.pdp.albany.edu. You may also contact EIP by email at eip@albany.edu or by phone at either (800) 295-9616 or (518) 442-6575. In order to be eligible for EIP funding, you must be a paid employee, or the direct supervisor of a paid employee, in a NYS OCFS or NYC DOHMH registered or licensed child care program.

QUALITYSTARSNY

Join QUALITYstarsNY to receive quality support and resources at no cost to your early childhood program. Speak to your QUALITYstarsNY representative regarding funding available to cover training opportunities for child care staff. Complete our online questionnaire at qualitystarsny.org/apply to get started with the application process or contact Sara Lamoreaux through email at sara.lamoreaux@qualitystarsny.cuny.edu for more information.

OFFICE OF CHILDREN & FAMILY SERVICES (OCFS) TOPIC AREAS

- | | |
|---|---|
| 1. Principals of Childhood Development | 6. Child Abuse & Maltreatment Identification & Prevention |
| 2. Nutrition & Health Needs of Infants & Children | 7. Statutes & Regulations: Child Day Care |
| 3. Child Day Care Program Development | 8. Statutes & Regulations: Child Abuse & Maltreatment |
| 4. Safety & Security Procedures | 9. Shaken Baby Syndrome |
| 5. Business Record Maintenance & Management | 10. ACEs |

CORE BODY OF KNOWLEDGE (CBK) TOPIC AREAS

- | | |
|--|--------------------------------|
| 1. Child Development and Learning in Context | 5. Curriculum & Teaching |
| 2. Family & Community Engagement | 6. Health, Safety, & Nutrition |
| 3. Observation & Assessment | 7. Professional Engagement |
| 4. Learning Environment | |



TRAINING OPPORTUNITIES

GEARING UP FOR SUCCESS

Sarah Hansen SEPTEMBER 2 | 10AM-11:30AM

The start of the school year can be challenging as children are transitioning from summer vacation back to the structure of school. It is a time of getting to know a new group of children and setting up the routines for a smooth program flow. In this training, we will look at key strategies to help set up your afterschool program for success within those first few weeks and minimize early burnout.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

INSPECTION EXPECTATIONS FOR SACC DIRECTORS

Claire Comtois SEPTEMBER 3 | 10AM-1PM

This training will dive into the ins and outs of what to expect during an OCFS inspection. We will discuss organizational techniques, tips and tricks for being prepared and ready for the program year, as well as best practices to ensure high-quality programming.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

COMPORTAMIENTOS DESAFIANTES / CHALLENGING BEHAVIORS

Valentina Azzano SEPTEMBER 8 | 6PM-8PM

En esta capacitación exploraremos estrategias prácticas y sensibles para comprender y responder a los comportamientos desafiantes. Los participantes aprenderán promoviendo un ambiente positivo y de apoyo en el aula.

In this training, we will explore practical and sensitive strategies to understand and respond to challenging behaviors. Participants will learn how to foster a positive and supportive learning environment.

VIRTUAL VIA ZOOM

SACC NETWORKING: REGULATION BOOTCAMP

Claire Comtois SEPTEMBER 9 | 10AM-12PM

Are you a new Director who needs to learn the SACC regulations? Are you a seasoned staff member who would like a reboot on the regulations? This bootcamp is an opportunity for new and current program staff to review all sections of the SACC regulations and address challenges they may face in implementation.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

AUDIENCE: School-age

LEVEL: Introductory

OCFS TOPICS: 3

CBK TOPICS: 4

COST: No cost due to grant funding

AUDIENCE: School-age & Administrators

LEVEL: Introductory

OCFS TOPICS: 3, 5, 7

CBK TOPICS: 6, 7

COST: \$75

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 1, 3

CBK TOPICS: 4

COST: No cost due to grant funding

LANGUAGE: Spanish

AUDIENCE: School-age

LEVEL: Introductory

OCFS TOPICS: 4, 7

CBK TOPICS: 6, 7

COST: \$50

TRAINING OPPORTUNITIES

FLIP IT®: TRANSFORMING CHALLENGING BEHAVIORS IN YOUNG CHILDREN

Abigail Webster SEPTEMBER 24 | 5:30PM-8:30PM

Don't FLIP OUT, use FLIP IT! Are you interested in finding a way to stay calm, be consistent and support children (ages 3-8) when they are challenging you? FLIP IT® is a strategy that offers a simple, kind, and commonsense process to address children's challenging behavior. The four steps of FLIP IT can be easily remembered using the mnemonic of FLIP, which stands for F Feelings, L Limits, I Inquiries and P Prompts.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 1, 3, 10

CBK TOPICS: 1, 2, 4

COST: \$75

BUILDING BRIDGES THROUGH CONVERSATION: PARTNERING WITH FAMILIES TO SUPPORT CHILDREN'S DEVELOPMENT

Jessica Dollendorf SEPTEMBER 30 | 6:30PM-8:30PM

Young children thrive in environments where there is a reciprocal relationship between parents and their child care providers, but this relationship is often tested when children start exhibiting challenging behaviors. Participants will learn practical communication strategies, ways to align expectations between home and care settings, and tools to work as a team to support children's social-emotional development and success.

VIRTUAL VIA ZOOM

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 1

CBK TOPICS: 1, 2

COST: No cost due to grant funding

PARENT AND FAMILY ENGAGEMENT

Sarah Hansen OCTOBER 6 | 10AM-12PM

It is important to build up positive relationships not only with the children, but their families as well. In this session, we will be discussing why this is important, strategies for positive communication, and ways to increase family involvement in the program's day-to-day operations.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 4

CBK TOPICS: 2, 7

COST: No cost due to grant funding

TRAINING THAT STICKS: HOW TO DEVELOP PD THAT STAFF ACTUALLY USE

Abigail Webster & Michelle Wilson OCTOBER 7 | 10AM-12PM

Child care professionals deserve professional development that honors their experience and supports their growth. This session introduces Directors to adult learning theory and learning styles through an early childhood lens, offering practical tips for designing trainings that are engaging, inclusive, and hands on. Together, we'll explore tools that help staff connect, reflect, and build confidence in their practice.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

AUDIENCE: Directors & Program Administrators

LEVEL: Introductory

OCFS TOPICS: 3

CBK TOPICS: 7

COST: No cost due to grant funding

TRAINING OPPORTUNITIES

SAFE SLEEP

Emma Pressley OCTOBER 9 | 6PM-8PM

This training will give insight to the importance of safe sleep practices in child care facilities per OFCS guidelines to reduce the risk of Sudden Infant Death Syndrome (SIDS) and other sleep-related incidents. Participants will learn about current safe sleep guidelines, proper sleep environments, supervision standards, and how to communicate safe sleep policies with families based on the Crib for Kids Model.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 4, 7

CBK TOPICS: 5

COST: No cost due to grant funding

CREATIVITY ON A CREATIVE BUDGET: LOOSE PARTS & PROP BOXES

Claire Comtois OCTOBER 13 | 10AM-12PM

We all know the importance of creativity and dramatic play in our school-age programs. But we also often may find ourselves without the budget to bring all these amazing visions to life. This training will explore creating on a budget through hands-on play. We will focus on incorporating loose parts and prop boxes into our creative program spaces.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 3

CBK TOPICS: 1

COST: \$50

BREASTFEEDING FRIENDLY CHILD CARE PRACTICES

Abigail Webster NOVEMBER 9 | 6:30PM-8:30PM

This training equips child care providers with the knowledge, skills, and confidence to create a breastfeeding-friendly environment for families. Designed for professionals across all child care settings and modalities, the session explores the critical role of human milk feeding, offers practical strategies for supporting lactating parents, and reviews key federal protections and nationally recognized guidelines related to breastfeeding in child care.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

AUDIENCE: All

LEVEL: Introductory

OCFS TOPICS: 2, 3, 7

CBK TOPICS: 6

COST: No cost due to grant funding

ARE YOU A CHILD CARE PROVIDER LOOKING TO GROW YOUR SKILLS & INCREASE JOB OPPORTUNITIES?

**A CHILD DEVELOPMENT ASSOCIATE CREDENTIAL (CDA)
MAY BE FOR YOU!**

The CDA Program at CCRN covers the required training hours towards earning your credential, helps you prepare the Professional Portfolio, provides on-site observation visits from your CDA Field Advisor, and helps you prepare for the CDA Verification Visit and Final CDA Examination.

VISIT WWW.WNYCHILDREN.ORG/PROVIDERS/CREDENTIALINGS-AND-CERTIFICATIONS/ TO LEARN MORE.

BECOME A CHILD CARE RESOURCE NETWORK MEMBER!

MEMBERSHIP OPTIONS FOR ALL CHILD CARE PROFESSIONALS

BENEFITS INCLUDE:

- Membership-only training opportunities
- Exclusive Special Events
- 50% off fee for service on one Onsite Training per year (excludes corrective action trainings)
- Discounts to the Buffalo Museum of Science, Explore & More, Rolly Pollies, Kangarootime, Cater Tots, and the Buffalo and Erie County Botanical Gardens
- And so much more!



AUTUMN CONNECTIONS

MEMBERSHIP HEALTH EVENT

No cost CPR/AED & First Aid Certification Training for CCRN Members, Resource Tables, Snacks, and more!

Additional information on how to register coming soon.

OCTOBER 17, 2026

The Western New York Infant Toddler Resource Network is a regional network of Infant Toddler Specialists prepared to offer you high quality infant and/or toddler support with your licensed/registered home or center-based program.

SUPPORTING ALLEGANY, CATTARAUGUS, CHAUTAUQUA, ERIE, GENESEE, NIAGARA, ORLEANS, AND WYOMING COUNTIES



Kim Ortiz

kortiz@wnychildren.org
716-877-6666 ext. 3090

Kelsey Stempien

kstempien@wnychildren.org
716-877-6666 ext. 3035

Michelle Mitchell

mmitchell@wnychildren.org
716-877-6666 ext. 3025

THESE SERVICES INCLUDE:

- Access to free resources
- Environmental Rating Scales (ITERS/FCCERS)
- Coaching
- Support with challenging behaviors
- Guidance around DAP
- Family engagement
- OCFS regulation support
- And more!

TRAINING OPPORTUNITIES

UNDERSTANDING & SUPPORTING CHILDREN WHO BITE

Michelle Mitchell NOVEMBER 12 | 6PM-8PM

Biting is a common but highly emotional infant & toddler behavior. During this training, we will explore the relationship between child development & biting. Participants will learn strategies to support children, as well as in-the-moment response techniques and strategies to effectively communicate & partner with families.

VIRTUAL VIA ZOOM

AUDIENCE: Family/Group
Day Care & Child Care
Center

LEVEL: Introductory

OCFS TOPICS: 1, 4

CBK TOPICS: 1, 2

COST: No cost due to
grant funding

TINY HANDS, BIG SKILLS: FOSTERING FINE MOTOR FOUNDATIONS

Kelsey Stempien NOVEMBER 18 | 6PM-8PM

From a newborn's first grasp to a toddler stacking blocks, fine motor skills are foundational for future independence. During this training, participants will explore the fine motor development timeline and milestones for infants and toddlers. We will also discuss ways to plan developmentally appropriate environments and activities that support these important skills.

VIRTUAL VIA ZOOM

AUDIENCE: Family/Group
Day Care & Child Care
Center

LEVEL: Introductory

OCFS TOPICS: 1

CBK TOPICS: 1

COST: No cost due to
grant funding



BACK TO BASICS

WORKSHOP SERIES

Quality infant and toddler care begins with well-trained staff. Our Back to Basics sessions are a great way for programs to supplement onboarding new staff who will be caring for infants and toddlers. Topics covered include OCFS health and safety items, high quality interactions, and developmentally appropriate environments. Participants may register for 1 session or all 3. Sessions do not have to be taken in order.

SESSION 1

INFANT & TODDLER HEALTH AND SAFETY

Biting is a common but highly emotional infant & toddler behavior. During this training, we will explore the relationship between child development & biting. Participants will learn strategies to support children, as well as in-the-moment response techniques and strategies to effectively communicate & partner with families.

Kim Ortiz AUGUST 20 | 6PM-8PM

VIRTUAL VIA ZOOM | [REGISTER HERE!](#)

OCFS TOPICS: 2, 4, 7

SESSION 2

ACTIVE AND RESPONSIVE CAREGIVING

Session 2 aims to support the educator's understanding of the importance of relationships in the 0-3 years. We will explore the connection between interactions and brain development, define temperament and its impact to interactions and finally we will explore Serve and Return interactions.

Kim Ortiz SEPTEMBER 17 | 6PM-8PM

VIRTUAL VIA ZOOM | [REGISTER HERE!](#)

OCFS TOPICS: 1

SESSION 3

SUPPORTIVE ENVIRONMENTS AND CURRICULUM

This session will introduce participants to the 3 Core Considerations of DAP, examine the relationship between the environment and curriculum development for children 0-3 and finally we will explore the impact environments can have on supporting the social emotional development of babies and toddlers.

Kim Ortiz OCTOBER 15 | 6PM-8PM

VIRTUAL VIA ZOOM | [REGISTER HERE!](#)

OCFS TOPICS: 1, 3

HEALTH AND SAFETY TRAINING OPPORTUNITIES

FOR DIRECTORS

All new directors of child care centers or school-age child care programs are required to complete an OCFS 15-hour health and safety classroom training, either pre-service or within three months of their start date as director.

FOR LEGALLY EXEMPT PROVIDERS

Successful completion of this 5-hour course is required for non-related legally exempt providers.

FOR FAMILY PROVIDERS

This 15-hour training provides a foundation for practices that promote and protect the health and safety of children in home-based child care. Successful completion of this course is required for all family/group family providers.



HEALTH AND SAFETY FOR DIRECTORS

Maryann Ciskal SEPTEMBER & NOVEMBER

VIRTUAL VIA ZOOM

PLEASE CHECK TRAINING
CALENDAR ON OUR WEBSITE
FOR DATES & TIMES

COST: \$300

HEALTH AND SAFETY FOR FAMILY/GROUP FAMILY PROVIDERS

Jordan Tartaglia

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

PLEASE CHECK THE TRAINING
CALENDAR ON OUR WEBSITE
FOR DATES & TIMES

COST: \$300

HEALTH AND SAFETY TRAINING OPPORTUNITIES

HEALTH AND SAFETY FOR LEGALLY EXEMPT PROVIDERS

Emma Pressley SEPTEMBER 26, OCTOBER 24, NOVEMBER 14 | 8:30AM-2PM

WHO MUST BE TRAINED?

All legally exempt child caregivers must be trained. Also, employees with caregiving roles, and volunteers with the potential for regular and substantial contact with children are required to participate in this health and safety training.

WHAT HAPPENS IF I DON'T TAKE THE TRAINING?

Individuals who fail to attend the training within the designated time frame may not be eligible to receive child care subsidies, and may result in the termination of the child care program.

HOW DO I TAKE THE TRAINING?

CCRN is offering Health and Safety for Legally Exempt Providers in-person at our agency every last Saturday of the month. Register with Emma Pressley by visiting our office, calling (716) 877-6666 ext. 3027, or on our website training calendar. After completing your training at CCRN, legally exempt providers must submit a copy of their certificate to their enrollment agency.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

AUDIENCE: Legally Exempt Providers

COST: \$50

CHILD DEVELOPMENT FOR LEGALLY EXEMPT PROVIDERS

Emma Pressley NOVEMBER 7 | 10AM-3:30PM

The purpose of this training is to provide knowledge and skills so Legally Exempt providers can care for children in developmentally appropriate ways. This training focuses on three elements that support child development- interactions, environments and experiences. Topics in each of the three areas, such as temperament, routines, supervision, language development, challenging behaviors and special needs, etc. will be discussed. This training provides information and activities designed to support implementation of ideas and concepts presented.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO

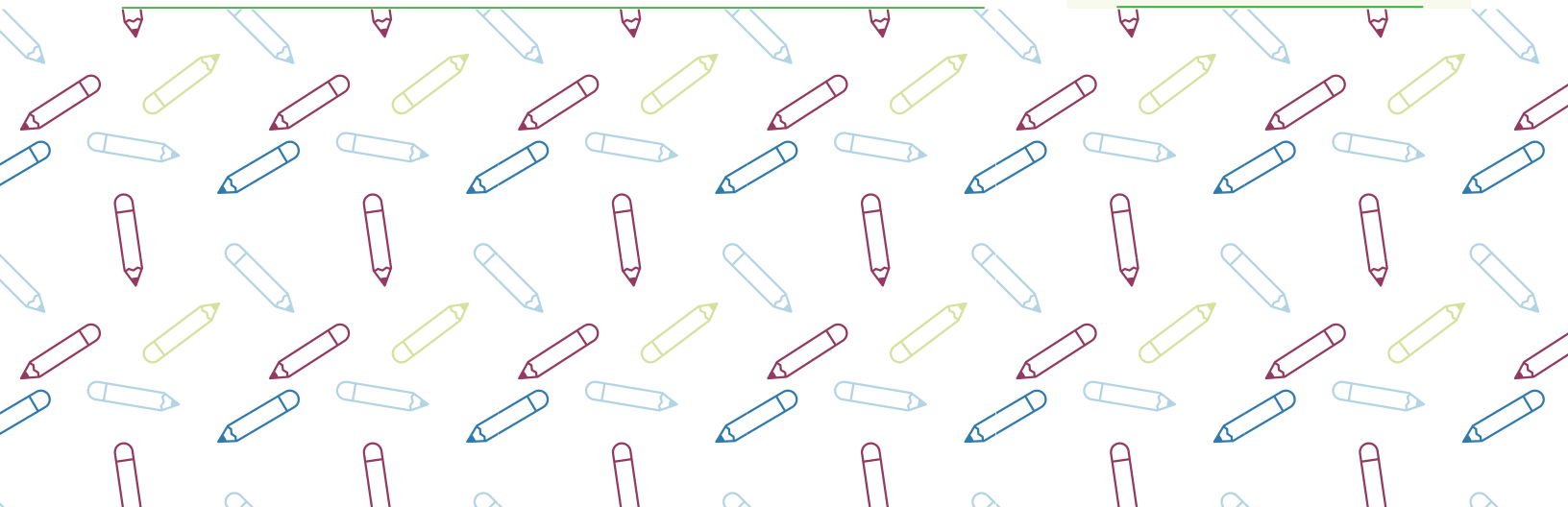
AUDIENCE: Legally Exempt Providers

LEVEL: Introductory

OCFS TOPICS: 1, 3, 4, 7

CBK TOPICS: 1

COST: \$50



CPR, AED, AND FIRST AID FOR CHILDREN, INFANTS, AND ADULTS

This class combines online self-study through the American Red Cross and hands-on demonstration to teach the critical skills needed to respond to and manage an emergency.

Pre-register to receive a link to complete the online portion of the training, then attend the in-person skills competency portion of the training with an American Red Cross authorized provider. Upon completion of the session, you will earn the American Red Cross Certification for CPR and First Aid and AED, which is valid for two years and meets the NYS OCFS regulatory requirements.

The updated Basic Life Support (BLS) program from the Red Cross supports emergency response and patient care and required for programs operating under a permit from the NYS Department of Health. This evidence-based course builds critical skills through scenario-based training and covers CPR, AED use and breathing emergencies for adults, children and infants.

Not sure what CPR certification your program is required to have?
Call our CPR instructor, Jessica Dollendorf, at 716-877-6666 ext 3031 for more information.

UPCOMING DATES

SEPTEMBER 16, 2026 | 6:30PM–8:30PM

OCTOBER 13, 2026 | 6:30PM–8:30PM

NOVEMBER 12, 2026 | 6:30PM–8:30PM

DECEMBER 10, 2026 | 6:30PM–8:30PM



COST: \$95 per person

MEDICATION ADMINISTRATION TRAINING (MAT)

Marlene Morales SEPTEMBER 29, NOVEMBER 30 | 8:30AM–4:30PM

Child Care Resource Network is very excited to partner with Marlene Morales, RN to provide NYS Medication Administration Training to child care providers in our community.

Interested individuals can register on our website [training calendar](#).
Once approved, additional instructions will follow.

WHAT IS MAT?

The MAT course is a skill-based training to help you administer medication safely in your program. The course is eight hours of training and includes a video training component as well as hands-on demonstrations.

The training provides an overview of medication effects and ways to give both over-the-counter and prescription medication; the handling, storage and safe disposal of medication; permission and instruction requirements; preparation and administration techniques; asthma; emergency care and special situations.

CHILD CARE RESOURCE NETWORK | 1000 HERTEL AVENUE, BUFFALO



COST: \$275 per person

ERIE COUNTY EMPIRE STATE FAMILY CHILD CARE COLLABORATIVE

INDIVIDUALIZED BUSINESS COACHING PROGRAM

Support to strengthen your business is available to you through the Empire State Family Child Care Collaborative. Members of the ESFCCC will receive individualized coaching and specialized training from a business coach at Child Care Resource Network.

INCREASE BUSINESS REVENUE

- Enhance your Retirement Plan
- Learn strategies to increase enrollment
- Get paid in full and on time

REDUCE TIME SPENT ON ADMINISTRATIVE TASKS

- Incorporate a FREE Child Care Management Software
- Customize your record keeping system



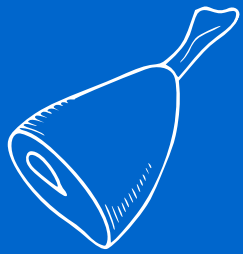
ARE YOU A LICENSED FAMILY DAY CARE HOME OR GROUP
FAMILY DAY CARE HOME IN GOOD STANDING WITH OCFS?

APPLY NOW!

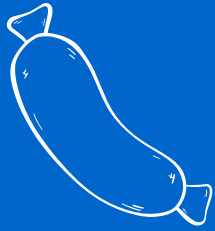
CONTACT US

Michelle Wilson EDUCATION SPECIALIST
(716) 877-6666 EXT. 3015 | MWILSON@WNYCHILDREN.ORG





SAVE THE DATE



CHILD CARE RESOURCE NETWORK MEAT RAFFLE

NOVEMBER 20, 2026

KNIGHTS OF COLUMBUS

755 Erie Ave, North Tonawanda, NY 14120



CDA



**TRAINING
CALENDAR**



SACC

QUESTIONS? MORE INFORMATION IS AVAILABLE ON [OUR WEBSITE!](#)
CONTACT US AT (716) 877-6666 EXT. 3061 OR TRAINING@WNYCHILDREN.ORG