Child Care Resource Network

Training Policies

- Registration and payment must be complete prior to the date of the training class.
- The number of required registrations must be received, complete with payment (or registration and proof of payment) *prior* to the date of the class or the class will be cancelled.
- Child Care Resource Network reserves the right to cancel scheduled child care training when necessary. Payment will be refunded.
- Training class fees are non-refundable.
- If payment is made with an Educational Incentive Program (EIP) Award, it must be received prior to the training or <u>the provider must pay online</u>, with money order or <u>check</u>. Child Care Resource Network will reimburse participants for EIP awards submitted following training classes, provided applications for reimbursement are submitted within the time limits as required by the EIP program.
- Participants arriving more than 15 minutes late for training classes will not be admitted.
- Training class payments or fees will not be refunded to late arrivals.
- For training at a child care facility or to bring a program into compliance with a corrective action plan, there will be a set fee, per class, charged by Child Care Resource Network to train child care employees. This fee is non-refundable and non-transferrable. Payment or proof of payment must be received one week prior to the training.

Child Development Associate (CDA) and School-Age Care Credential Courses

- Applications and \$50 Application Fees are only accepted during the specified enrollment periods; they are non-refundable and non-transferable.
- Candidate is responsible for full payment of tuition if they do not qualify for scholarship funding.
- Tuition must be paid in full by the last day of class for that module/part; Candidates with an outstanding balance at the completion of a module/part will not be able to attend future classes until payment is complete.
- Candidates who wish to withdraw must submit an *Intent to Withdrawal* 7 full calendar days from the start of a module/part without incurring financial responsibility for that module/part.
- Attendance is mandatory. CCRN allows only I make-up session per module/part.

Questions on the Training Policies? Contact Kirstin Hollman at <u>khollman@wnychildren.org</u>.